# CHRISTINA NERI

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christinaneri com

## **ABOUT**

UI/UX designer with a background in business and fashion. Experienced in negotiating and communicating with different kinds of clients, employers, and customers. Skilled in optimizing work processes and commercial campaigns to enhance user experiences.

## WORK EXPERIENCE

2020 - Present

#### → STYLIST & CREATIVE ASSISTANT

#### Freelance

- Conduct market research on trending styles and designers to create engaging and relevant editorial and commercial work
- Published in: Nylon Germany, Will Magazine, Schön!, Duel Magazine, Teeth Magazine, Wallpaper\*, AD Germany Past client collaborations: ZMS, Peach Berlin

#### → MARKETING ASSISTANT & RETAIL MANAGER

#### Charlotte Stone Shoes

- Created weekly newsletters on Klaviyo and wrote branded content using Shopify, achieving a CTOR of 20% Revamped customer service ticket system using Zendesk,
- reducing average response time by 15%

  Managed both e-commerce and in-store merchandising and maintained website functionality and product filters; achieved monthly sales of \$6,400, leading to a 34% revenue increase
- Managed DTC sales and wholesale transactions across 5+ retailers and shipped a minimum of 20 items/day using costbenefit analysis between UPS, FedEx, and DHL
- Organized collaborations and worked cross-functionally with influencers and high-profile clients, including Brie Larson, Raveena, and MAAD, for local campaigns
  Communicated initial setup and ongoing changes of 'pre-sell'
- product to accurately reflect delivery expectations across manufacturers
- Efficiently managed over 60 SKUs of inventory while purging stale items and generating sales

2018 - 2019

#### → EDITORIAL & ADMIN ASSISTANT TO CEO

#### Girlboss Media

- Reviewed and responded to over 1200 comments while incorporating community feedback into social media strategy
   Created social media pitch decks and proposals by translating high-level objectives to consumable content for Sophia Amoruso's personal Instagram leading to 100k impressions
   Developed a system via Excel and Notion to organize and
- streamline tasks to completion across all Omni-channels, increasing team productivity by 20%
- Pitched and wrote social posts and branded articles to appear across all digital Girlboss mediums
- Worked closely with the strategy and marketing team to develop content maintaining a 20% engagement rate

## **EDUCATION**

2021 - 2022

#### CAREER FOUNDRY

UI/UX Design Certification

#### LONDON COLLEGE OF FASHION

Fashion Buying & Merchandising

2017

#### UNIVERSITAT POMPEU FABRA

International Business Economics & Marketing program

2013 - 2017

### UNIVERSITY OF CALIFORNIA, IRVINE

**BA in Business Economics** 

### TOOLS

Figma

Adobe XD

Adobe Photoshop

Adobe Illustrator

Adobe InDesign

Sketch

Balsamia

## **UI/UX SKILLS**

Information Architecture

**Competitor Analysis** 

Personas

**User Flows** 

Prototyping

**Usability Analysis** 

Branding

Wireframing